

EMS⁺

Introduction











EMSPPlus is the chosen solution for escalation management and bed availability reporting for both Health & Social Care services to improve patient flow

EMSPPlus is an early warning system for pressures across a regional footprint to enable collaboration and informed decision making to effectively manage patient flow, escalation and align capacity to demand.



EMSPPlus is a web-based application for ease of access and is currently embedded across CCG areas within the West Midlands, Merseyside and Yorkshire.

EMS Plus Points:

-  Offers the **real-time position of ambulance and A&E** to inform decision making and improve situational awareness.
-  Unlimited health and social care services for a **whole system view** of operational pressures.
-  **Automatic alert system** for escalation and bed availability updates.
-  **Bed availability** reporting for a variety of services to enable timely allocation for patients.
-  Daily **OPEL** reporting to support a system wide response to NHS England.
-  Teleconferencing to **improve communication** and provide access to the latest situation.
-  Map view and service postcode search to effectively locate services and bed availability.
-  Service profiles for key service details and **escalation action cards**.
-  **Accessible 24/7** via multiple devices to support in and out of hour health and social care **on-call** teams.
-  Extensive reporting suite to analyse trends and influence future **planning**.

EMSPlus was created by the award winning E-innovation team at Midlands and Lancashire CSU, and is managed by the Regional Capacity Management Team (RCMT) to support CCGs and providers locally. The teams work closely with key partners to actively seek development opportunities to meet the needs of customers.

EMSPlus is available via emsplus.nhs.uk